

2.5 Calculating the Economic Impact of Health & Productivity on the Workplace

Calculating Total Health Costs

- Cost of Medical Care +
- Cost of Absenteeism +
- Cost of Presenteeism =
- TOTAL HEALTH COST

Cost of Absenteeism

- Full salary of replacement worker
- Cost of temporary replacement worker
- Overtime
- Lost revenue of worker or replacement
- Loss of value to team
- Cost of missed deadlines, poor quality or lost opportunities

Absenteeism Cost Modifiers

- Hourly vs. salaried workers
- Type of industry
- Size and type of company
- Inability to find equal replacement worker
- Team effect
- Impact of fall in output
- Cost of missed work >> wage replacement

Cost of Absence Multiplier

- Attempts to adjust for these other factors
- Varies by job and industry type
- Example: Fast food worker 1.0 x wages
- Example: Paralegal 1.93 x wages
- Default factor: 1.44 x wages

Cost of Presenteeism

- Working at less than full capacity or productivity
- Usually measured as a proportion or percentage of full capacity or output and converted to "lost days."
- Same effects and concerns as absenteeism
- "Present but partially absent"

Example

Company ABC					
Employees	1000				
Average daily wage	\$400				
	Condition A		Condition B		
Prevalence	30%		10%		
Ave. Medical Cost per year	\$200		\$600		
Absenteeism Loss per year	1.2		5.6		
Presenteeism Loss per year	17.3		4.3		
Cost of Condition A					
	Employees	Prevalence	Cost	Wages	Cost
Medical	1000	30%	\$200		\$ 60,000
Absence	1000	30%	1.2	\$400	\$ 144,000
Presenteeism	1000	30%	17.3	\$400	\$ 2,076,000
	Total Cost of Condition A				\$ 2,280,000
Cost of Condition B					
	Employees	Prevalence	Cost	Wages	Cost
Medical	1000	10%	\$600	\$400	\$ 60,000
Absence	1000	10%	5.6	\$400	\$ 224,000
Presenteeism	1000	10%	4.3	\$400	\$ 172,000
	Total Cost of Condition B				\$ 456,000

Calculate Intervention Costs

- Personnel
- Supplies
- Equipment
- Marketing
- Incentives
- Evaluation
- Prevalence of condition
- Projected participation
- Potential improvement
- Duration

Calculate Total Savings and ROI

$$\begin{aligned} & \text{Cost of Medical Care} + \text{Cost of Absenteeism} \\ & + \text{Cost of Presenteeism} \\ & = \text{TOTAL HEALTH COST} \end{aligned}$$

$$\text{Pre - post intervention TOTAL HEALTH costs} = \text{Projected TOTAL Savings}$$

$$\frac{\text{Projected TOTAL Savings}}{\text{Cost of Intervention}} = \text{ROI}$$

ROI and VOI

ROI Return on Investment	VOI Value of Investment
Financial Indicators	Financial Indicators/Net Savings
	Participation Indicators
	Preventive Screening Indicators
	Health Risk Indicators
	Clinical Indicators
	Utilization Indicators
	Productivity Indicators
	Shareholder Value

Loepfle RR. The value of health and the power of prevention. Int J of Workplace Health Management. 2008;1:95-108.

HPM – The Healthy Worker Advantage